

# Christopher Carline

## CONTACT

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## ABOUT

Hi, my name is Christopher Carline. I am a Product Designer who loves research and has a keen interest in service design.

I believe that it's imperative to listen to, empathize with, and learn from people in order to build better solutions for our shared environments.

I love to help improve people's lives by building better services, systems, and experiences along the way.

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## TOOLS/INTERESTS

- User Research
- Figma
- Miro
- Service Design

## EXPERIENCE

DataSnipper (Amsterdam)

**Product Designer | Nov 2022 – Present**

Performed research to uncover user needs surrounding core product features. Created new 'first time user' experience.

Jobber (Edmonton, Alberta, Canada)

**Level 2 Product Designer | 2020 – Oct 2022**

**Level 1 Product Designer | 2019 – 2020**

Used tools such as wireframes, mockups, and prototypes to collaborate with engineers in order to deliver creative solutions across our product's ecosystem.

Set design vision, contributed to UX strategy, and worked closely with a Product Manager to communicate design intentions to scrum team and stakeholders.

Performed qualitative and quantitative research to discover user pains and influence design direction in and outside of immediate scrum team.

**Travel Break | July 2018 – February 2019**

Traveled across Canada and United States to rock climb. Rafted through the Grand Canyon over the course of 25 days. Trip of a lifetime!

Rehabtronics (Edmonton, Alberta, Canada)

**Product Marketing Coordinator | 2017 – 2018**

**Production & Industrial Design | 2016 – 2017**

Conducted exploratory user research to better define new customer segments. Improved mobile app interface designs.

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## EDUCATION

2014 – 2017

**Bachelor of Design in Industrial Design**

University of Alberta

2010 – 2014

**Bachelor of Science in Mechanical Engineering**

University of Alberta